



Non-discrimination Policy

MLK Community Medical Group complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. MLK Community Medical Group does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

MLK Community Medical Group:

- Provides free aids and services to people with disabilities to communicate effectively with us, such as:
 - Qualified sign language interpreters
 - Written information in other formats
- Provides free language services to people whose primary language is not English, such as:
 - Qualified interpreters
 - Information written in other languages

If you need these services, contact Anton Teehankee, Patient Advocate, at (424) 338-8847.

If you believe that MLK Community Medical Group has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability, or sex, you can file a grievance with: Laury Creyaufmiller, Director of Compliance, 1680 E. 120th Street, Los Angeles, CA 90059, (424) 338-8758, 1-800-735-2929 (TTY/VCO/HCO), lcreyaufmiller@mlkch.org. You can file a grievance in person or by mail or email. If you need help filing a grievance, Laury Creyaufmiller, Director of Compliance, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/cp/wizard_cp.jsf, or by mail or phone at:

U.S. Department of Health and Human Services
200 Independence Avenue, SW
Room 509F, HHH Building
Washington, D.C. 20201
1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>



MLK Community
Medical Group

Chinese

注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電
1-800-854-7784 (TTY: 1-800-735-2929)。

Vietnamese

CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-800-854-7784 (TTY: 1-800-735-2929).

Tagalog

PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-800-854-7784 (TTY: 1-800-735-2929)

Korean

주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-800-854-7784 (TTY: 1-800-735-2929)번으로 전화해 주십시오.

Armenian

ՈՒՇԱԴՐՈՒԹՅՈՒՆ՝ Եթե խոսում եք հայերեն, ապա ձեզ անվճար կարող են տրամադրվել լեզվական աջակցության ծառայություններ: Չանգահարեք
1-800-854-7784 (TTY (հեռատիպ)՝ 1-800-735-2929)

Persian

توجه: اگر به زبان فارسی گفتگو می کنید، تسهیلات زبانی بصترو اریگان بیار شما
فمهار می باشد. با 1-800-854-7784 (TTY: 1-800-735-2929) تماس بگیرید.

Russian

ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода.
Звоните 1-800-854-7784 (телетайп: 1-800-735-2929).

Japanese

注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-800-854-7784
(TTY: 1-800-735-2929) まで、お電話にてご連絡ください。

Arabic

ملحوظة: إذا كنت تتحدث ذاكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-800-854-7784
(رقم هاتف الصم اوليكم: 1-800-735-2929)

Punjabi

ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ।
1-800-854-7784 (TTY: 1-800-735-2929) 'ਤੇ ਕਾਲ ਕਰੋ।



Mon-Khmer, Cambodian

ប្រយ័ត្ន៖ បើសិនជាអ្នកនិយាយ ភាសាខ្មែរ, សេវាជំនួយផ្នែកភាសា ដោយមិនគិតថ្លៃ គឺអាចមានសំរាប់អ្នក។ ចូរ ទូរស័ព្ទ 1-800-854-7784 (TTY: 1-800-735-2929)។

Hmong

LUS CEEV: Yog tias koj hais lus Hmoob, cov kev pab txog lus, muaj kev pab dawb rau koj. Hu rau 1-800-854-7784 (TTY: 1-800-735-2929).

Hindi

ध्यान द : य द आप हदी बोलते ह तो आपके िलए मुफ्त म भाषा सहायता सेवाएं उपलब्ध ह। 1-800-854-7784 (TTY: 1-800-735-2929) पर कॉल कर ।

Thai

เรียน: ถ้าคุณพูดภาษาไทยคุณสามารถใช้บริการช่วยเหลือทางภาษาได้ฟรี โทร 1-800-854-7784 (TTY: 1-800-735-2929).